



Australian  
Institute of  
Architects

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# Lean in Covid19 - April 2020

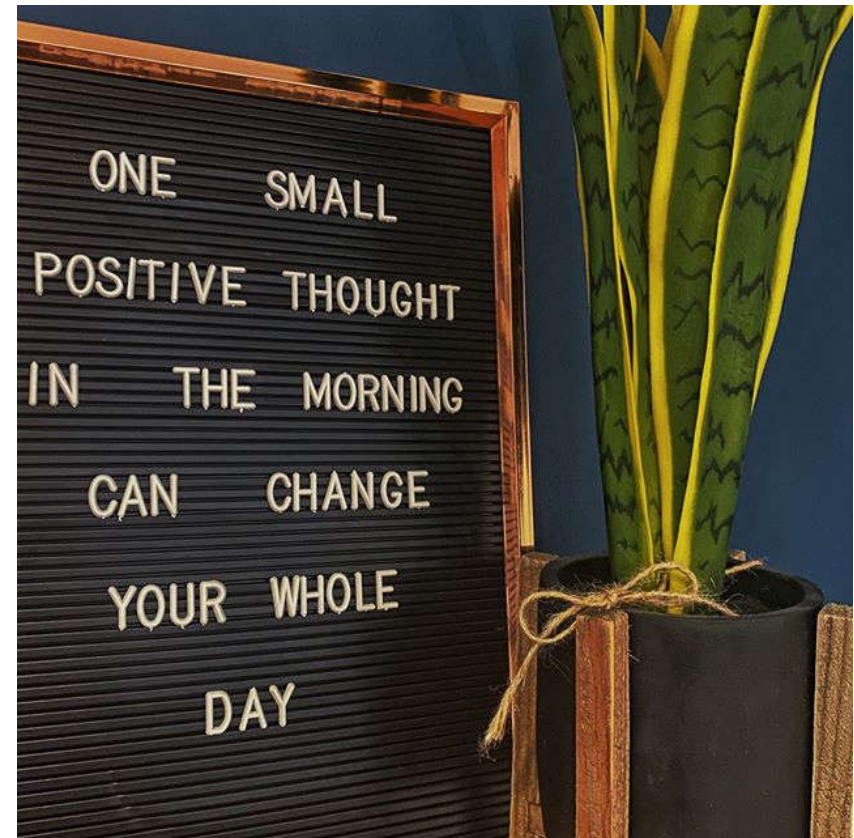
Update & Insights

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# Introduction

- Bespoke perspective
- Audience today
- Hope, tips and insights – so far...

We're all in this together...



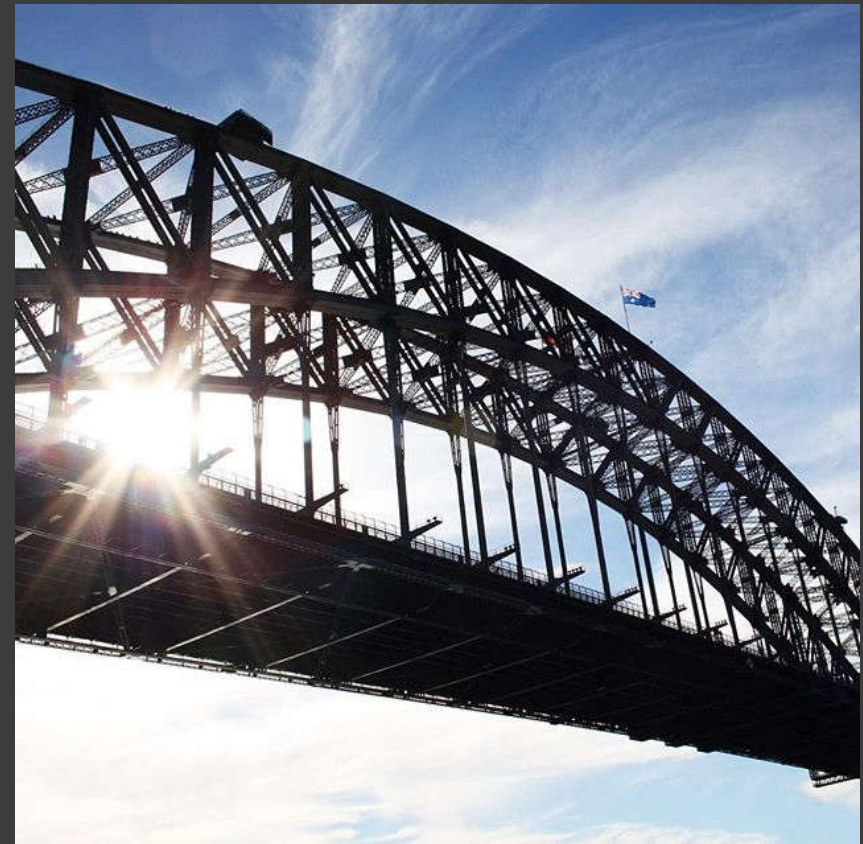
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# Observations

Four weeks in...

- Fastest change
- Pre 9<sup>th</sup> March
- Work from home
- Live/work
- Government updates

*OMG... home schooling*



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# Globally

Four weeks in...

- London
- New York
- Los Angeles
- New Zealand



*Will sector focus on local firms moving forward?*

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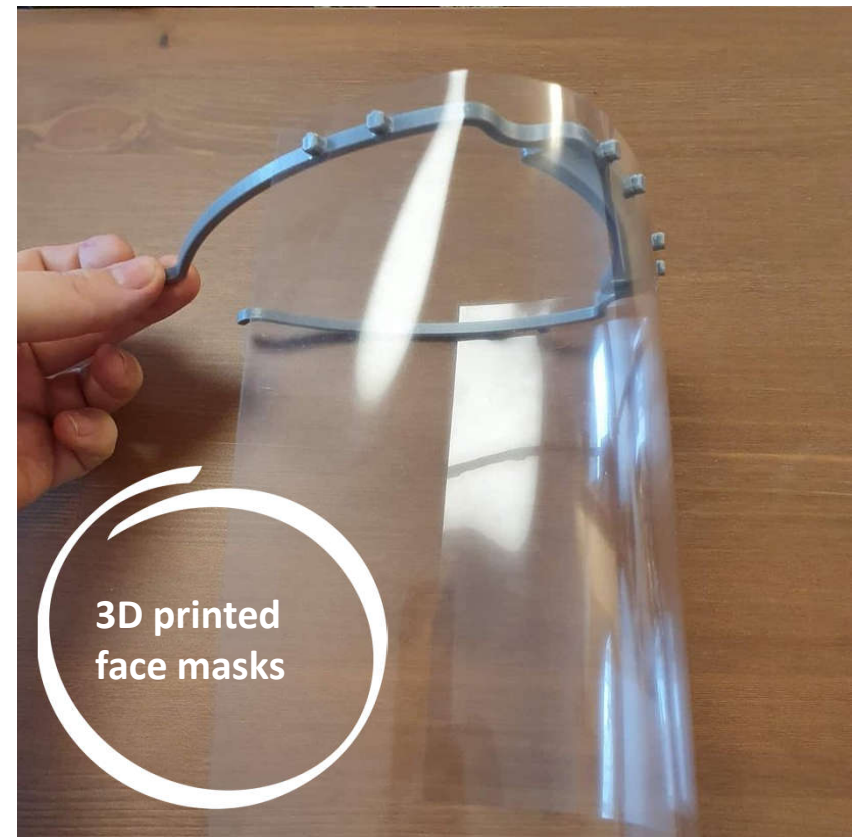
# Challenges...

- Redundancies - minimisation
- Business continuity
- Uncertain pipeline
- Wellbeing and morale
- Onboarding new staff remotely
- Managing the return to the office



# Adaptation

- Creative industry leading the way?
- Lessons and innovations,
  - commute time = connect time
- First project won in lockdown
- First recruit made via Zoom
  - Interview via Zoom
  - Onboard remotely



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# Good News and opportunities

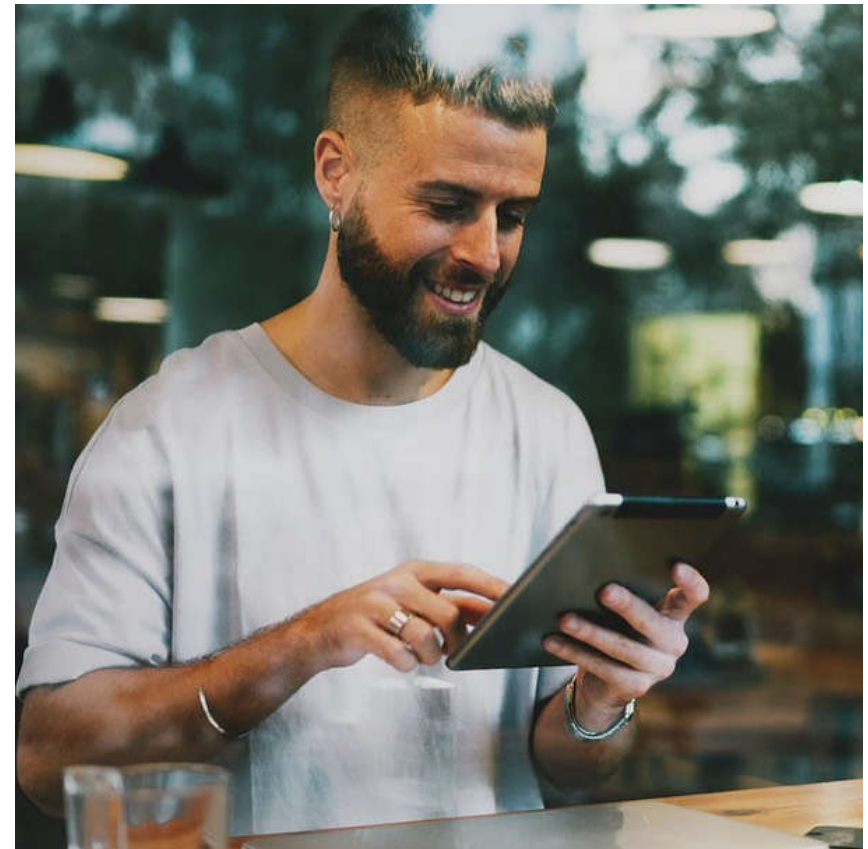
- Free advice and support
- Support from Bespoke
- Amazing candidates
- Live work and more coming, govt & sped up planning process
- Australia's global place in the post C19 era



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# Tips

- Relationship building
- Over communicate, trust and thank people
- Take care of your own mental and physical health



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# This will pass...

- Adapt
- Maintain the best team
- Stay focused on client service
- Provide positive leadership and keep up morale

Architecture will be one of the first  
sectors to recover.



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# Questions?

- What happens when we send our best, brightest and most creative people home?#
- Outbreak of new ideas in 2021?
- What will be your yours?



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A group of people in business attire are socializing on a rooftop at sunset. The background shows a city skyline with buildings silhouetted against the warm, golden light of the setting sun. The people are engaged in conversation, with some holding drinks. The overall mood is professional yet relaxed.

# Thank you

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